



Terms and Conditions

Every effort has been taken to ensure these terms and conditions are written in concise and clear English. Should you have any questions relating to any part of these terms and conditions then please contact Camelot Events Ltd.

E-mail

Any communication whatsoever including cancellations and changes made by e-mail will only have deemed to have been accepted once you have received a acknowledgment from Camelot Events Ltd.

Booking / Payments

Bookings are non-refundable on cancellations in advance or as no shows on the day. This is made clear at the time of booking that no refunds are given on deposits. A 50% deposit is required to confirm the booking date. This may change in accordance to our specific agreement. Upon full payment refunds will, again not be issued.

As we are a leisure activity the legal ruling is (see statement below)

General rules for when traders don't have to give you a cancellation right:

“The supply of accommodation, transport of goods, vehicle rental services, catering or leisure activities for specific dates, for example, hotel and restaurant bookings, theatre tickets and courier services”

Changes

Every effort will be made to alter or change all or part of the event on reasonable request of the client. Costs incurred will be chargeable to the client; this includes reasonable administration costs which shall be agreed with the client before any changes are made. Every reasonable effort will be made by Camelot Events Ltd. to adhere to confirmed arrangements. Camelot Events Ltd. reserves the right at its sole discretion to alter or change arrangements should it be found necessary to do so, and shall have no

liabilities whatsoever to the client for any changes (eg. If we need to make a change due to safety reasons or weather conditions).

Reduction in numbers

Wherever possible we will always try to accommodate reduction in numbers incurring no cost to the client. However, should the numbers attending be insufficient to run all or part of the event Camelot Events Ltd. reserves the right to charge the client for the minimum numbers required to attend all or part of the event. Reduction in numbers will only be confirmed when you have received communication from us. No reduction in numbers of people attending an event can be accepted six weeks prior to an event unless otherwise agreed in writing.

Invoices relating to dropped numbers will be dispatched by email only. Camelot Events Ltd. will only commit to sending invoices by email, one on booking and one on receipt of final numbers. Invoices can be dispatched to you free via email upon request.

Disclaimers

To be fully filled in and signed on the day. by all participants and spectators. (This does not apply to schools or youth clubs). We are happy to email this in advance for larger groups to allow for a smoother transition into the safety briefing. All children must have their disclaimer signed by a parent or guardian. (This does not apply to schools or youth clubs).

Bad weather

In the event of the Camelot Events cancelling an event due to bad weather making an activity unsafe; We can delay the event until the weather clears or re-arrange the date at an agreed cost. We will have no further liability to you. In the event of you not wishing to partake in an activity for whatever reason you will not be entitled to a refund.

Exclusive Use of the site

Within the agreement of Camelot Events Ltd. to accommodate the event on an exclusive basis there will be a minimum charge of £6000.00 per day. Any additional costs related to the management of the client's event will also be chargeable.

Non-exclusive use of the site will be at a cost of £2000.00 per day plus any any additional costs associated with the client's event management. During non-exclusive use of the site Camelot Events. Ltd will be carrying out their business and using the site infrastructure for other purposes.

Extras & additional costs

Includes event insurance, parking, staff, use of marquees, generators, catering, furniture, showers, toilets, camping etc.

These will be charged for by agreement between Camelot Events Ltd. and the client.

Any queries related to the Terms & Conditions should be made by email to wayne@camelotevents.co.uk